



**terptree**™  
changing the world for deaf people



*Improving lives every day*



# ROYAL BRITISH LEGION INDUSTRIES

**After the First World War many soldiers were left to fight their own personal battles against tuberculosis. In 1919, what became Royal British Legion Industries (RBLI), began helping thousands of Veterans who were discharged from service, to help them recover.**

There are many ways that we provide support, from free employment support for Armed Forces Veterans, to high quality nursing care provided in our nursing centre, **Gavin Astor House.**

In recent times, they have expanded the support to Veterans as well as to people outside of the Armed Forces community.

**RBLI** now provide employment to Veterans in their Social Enterprise and support those struggling to adjust to civilian life, while also offering a range of accommodation in their village and employment support to those out of work.

Part of this work includes a contract with the Department of Work and Pensions to provide Access to Work Assessments to anyone with a health condition to give them the necessary support to operate effectively in the workplace. This includes provision of support for deaf people in the workplace.

 01635 886 264

 [hello@terptree.co.uk](mailto:hello@terptree.co.uk)

 [www.terptree.co.uk](http://www.terptree.co.uk)





*Laura Prentice is the Team Leader of the co-ordination team who organise the Access to Work Assessments. Laura first came across terptree through an internet search looking for interpreting agencies.*

*She was looking for BSL/English interpreter for specific Access to Work appointment.*

Laura explained “Normally Access to Work appointments need to be carried out within an eight day working limit, so we are never able to give much notice of our requirements.”

Laura told us that because of the benefit the service terptree provides, she sees that they will continue to provide interpreting support to RBLI. “Using terptree helps us engage with our customers if they have communication support needs. By using an agency such as terptree, it helps us to ensure communication flows effectively. We use terptree on an ad hoc basis and since we started working with them in 2011, there has only been one occasion where the booking could not be fulfilled.” Laura has, and would recommended terptree to other areas of RBLI. She told us “terptree provide an efficient, quick and reliable service, it’s easy to engage with them and they are always responsive to our needs”

***At terptree, our mission is to change the world for deaf people. Giving deaf people communication support so that employers make necessary reasonable adjustments in the work place is one more way in which we will achieve this.***

To find out more about RBLI visit <https://www.rbli.co.uk/>



Hi, I'm Victoria, founder of terptree - Call us today to find out how you can attract and retain deaf customers and make your services deaf-friendly on 01635 886 264



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